

The Dual Imperative:

What's Next *for* Medicare-Medicaid Enrollees

SPEAKER BIOGRAPHIES



CORRINNE ALTMAN MOORE
DIRECTOR OF POLICY
MASSHEALTH

Corrinne Altman Moore (Corri) is the Director of Policy at MassHealth. She is responsible for developing MassHealth policy initiatives, managing federal partnerships with CMS, overseeing federal policy implementation projects and addressing member policy concerns. Corri also leads policy and development for the Massachusetts Duals Demonstration and One Care, an integrated Medicare-Medicaid program serving adults with disabilities.

Prior to this role, Corri focused on fiscal aspects of health care policy, including as the Director of Federal Finance for MassHealth from 2007-2011 and as a Fiscal Policy Analyst in the Commonwealth's Executive Office for Administration and Finance. Corri has a Bachelor of Science in the Coordinated Program for Dietetics from Syracuse University (SU) and a Master of Public Administration from the Maxwell School at SU.



MAYA ALTMAN
CHIEF EXECUTIVE OFFICER
HEALTH PLAN OF SAN MATEO

Maya Altman has been the CEO of the Health Plan of San Mateo (HPSM), a government sponsored Medicaid managed care health plan serving approximately 150,000 residents of San Mateo County since 2005.

During her tenure, HPSM has initiated several innovative programs: Cal MediConnect, a federal and state demonstration for individuals eligible for both Medicaid and Medicare; the Coordinated Care Initiative, which integrates long-term services and supports with traditional medical health plan services; and the California Children's Services demonstration, a program that serves children with severe illnesses or disabilities. HPSM's annual budget is currently about \$780 million.

Before joining HPSM, Maya worked for eleven years at the San Mateo County Health System. She served as the Director of Finance and Administration, providing budget and financial leadership for the county hospital, public health, family health, mental health and aging and adult divisions. She also served as the Department's Deputy Director in charge of central administrative and analytic functions.

Prior positions include working as a hospital budget analyst, health and social services evaluation consultant and as a staff aide in the New York State Assembly. Maya received a Bachelor of Arts degree from Bryn Mawr College and a Master's Degree in Public Policy from the Goldman School of Public Policy at UC Berkeley.



MELANIE BELLA
CHIEF OF NEW BUSINESS AND POLICY
CITYBLOCK HEALTH

Melanie Bella, MBA, is the Chief of New Business and Policy for Cityblock Health, a care delivery company built for low-income urban populations with complex needs, with a focus on Medicaid and dual eligible populations. Before Cityblock, Melanie served as the first Director of the Medicare-Medicaid Coordination Office at the Centers for Medicare and Medicaid Services.

Prior to that, she was the Medicaid director for the state of Indiana and then the senior vice president for policy and operations at the Center for Health Care Strategies. Melanie earned a master's degree in business administration from Harvard Business School and a bachelor's degree from DePauw University.



MARC A. COHEN
RESEARCH DIRECTOR
CENTER FOR CONSUMER ENGAGEMENT IN HEALTH INNOVATION

Marc A. Cohen, Ph.D., is Research Director at the Center for Consumer Engagement in Health Innovation and leads the Center's research partnership with the Gerontology Institute of the University of Massachusetts, Boston. Marc also holds a faculty appointment at the Institute and is the Co-Director of the LeadingAge LTSS Center @UMass Boston. This partnership furthers the work of both organizations in advancing evidence-based research and innovation to achieve person-centered care.

Most recently, Marc was the Chief Research and Development Officer and former President and co-founder of LifePlans, Inc., a long-term care research and risk-management company that works with both the public and private sector on issues related to the financing and delivery of long-term care. Over his 25-year career, Dr. Cohen has conducted extensive research and analysis on a variety of public policy issues affecting the financing and delivery of long-term care services and has promoted public-private partnerships in helping to address the nation's challenges.

Dr. Cohen received his Ph.D. from the Heller School at Brandeis University and his Master's Degree from the Kennedy School of Government at Harvard University.



TIM ENGELHARDT
DIRECTOR
CMS MEDICARE-MEDICAID COORDINATION OFFICE

Tim Engelhardt directs the CMS Medicare-Medicaid Coordination Office dedicated to improving services for individuals dually eligible for Medicaid and Medicare. Prior to joining CMS in 2010, Tim was a consultant with The Lewin Group, and he previously served as the Deputy Director for Long Term Care Financing at the Maryland Department of Health and Mental Hygiene. Tim received a B.A. in Sociology from the University of Notre Dame and an MHS from the Johns Hopkins School of Public Health.



GWENDOLYN GRADDY
CHIEF MEDICAL OFFICER
PACE SOUTHEAST MICHIGAN

Dr. Gwendolyn Graddy completed her undergraduate education at the University of Michigan, Ann Arbor and received her M.D. degree from Wayne State University School of Medicine in 1984. In 1987, she joined the Henry Ford Health System. She is Board Certified in Internal Medicine and has achieved additional certification in Geriatric Medicine. She is chair of the National PACE Association's Primary Care Subcommittee and is a Fellow in the American College of Physicians. She also chairs the recently formed PACE Michigan Medical Directors Association.

She is currently the Chief Medical Officer for PACE Southeast Michigan, which she joined in 2001. Dr. Graddy has helped develop the utilization management process at PACE Southeast Michigan, which has resulted in reduction of 30-day readmissions, avoidable ED visits and improvement of flu vaccine compliance. The utilization management group is now developing processes for improving utilization of nursing homes and assisted living placement.

Hour Detroit Magazine has consistently named Dr. Graddy as "Top Doc" in her field. In 2015, *Crain's Detroit Business* named her as Healthcare Hero and the Henry Ford Health System presented her with the Diversity Hero Award. She is also a Physician Advisor for Community Catalyst.



KATHLEEN M. HADDAD
SENIOR EDITOR
HEALTH AFFAIRS

Kathleen Haddad, Ph.D., M.S., is Senior Editor at *Health Affairs*. She has led multiple theme issues focused on health care consumerism and patient engagement, health care innovation, and diffusion of innovation. Prior to *Health Affairs*, Kathleen served as a Principal Researcher at the American Institutes for Research, heading up CMS learning and evaluation projects for the CMS Center on Medicare and Medicaid Innovation and research projects focused on mental health and chronic diseases of the aging population. Kathleen has also served as senior project officer for the National Academy of Medicine and as a senior researcher at CMS.

Earlier in her career, Kathleen developed and advocated federal health policy positions on health care reform for the American College of Physicians, served as communications director in the New York State Assembly, and wrote about health policy and health care as health reporter for the *Albany Times Union*. Kathleen received her Ph.D. in health services research from Johns Hopkins Bloomberg School of Public Health, M.S. from Columbia University, and B.A. from the University of Cincinnati.



DENNIS HEAPHY
HEALTH POLICY ANALYST
DISABILITY POLICY CONSORTIUM

Dennis Heaphy, M.Div., M.Ed., M.P.H., is the Health Policy Analyst and a Health Justice Policy Advocate for the Disability Policy Consortium. He has expertise in disability health, social determinants of health and population health. His activities increasingly focus on expanding the discourse on healthcare policy beyond medical equity to wellness equity at the intersectional level.

Dennis works with other advocates to promote evidence-based healthcare delivery solutions that address the larger social systems that result in negative health outcomes, and not just the symptoms of those injustices. He is co-chair of a statewide coalition promoting healthcare policies that improve healthcare access and outcomes for people with disabilities in Massachusetts. He chairs the Massachusetts' dual eligible demonstration advisory committee and is vice chair of the states' 1115 waiver implementation advisory committee. Dennis also sits on the advisory Council for the National Center for Complex Health and Social Needs.



RENÉE MARKUS HODIN
DEPUTY DIRECTOR
CENTER FOR CONSUMER ENGAGEMENT IN HEALTH INNOVATION
COMMUNITY CATALYST

As Deputy Director of the Center for Consumer Engagement in Health Innovation, Renée Markus Hodin works to establish a powerful and effective consumer voice at all levels of the health care system in order to make it more responsive to consumers, particularly those who are most vulnerable. Prior to joining the Center, Renée served as the Director of the Voices for Better Health project, which brought a consumer voice to the design and implementation of new programs aimed at providing better coordinated, comprehensive, high-quality care to Medicare-Medicaid enrollees.

Renée's expertise extends to other areas of health care including hospital free care and community benefits and health care conversions. Before joining Community Catalyst in 1998, Renée served as a Special Assistant Attorney General in the Civil Litigation Department of the Vermont Attorney General's Office. She holds a bachelor's degree from the State University of New York at Binghamton and a Juris Doctor degree from the University of Maryland School of Law.



ANN HWANG
DIRECTOR
CENTER FOR CONSUMER ENGAGEMENT IN HEALTH INNOVATION
COMMUNITY CATALYST

Ann Hwang leads the Center in its mission to amplify the voices of consumers and communities in health care and health policy. The Center focuses on improving care for people with complex health and social needs, including older adults, people with disabilities, and people who are dually-eligible for Medicare and Medicaid.

Ann brings to the Center her experience as the Director of Health Care Policy and Strategy for the Commonwealth of Massachusetts Executive Office of Health and Human Services, Senior Health Policy Advisor to the Massachusetts Health Connector, Senior Consultant with the Wakely Consulting Group and Legislative Fellow to U.S. Senator Richard J. Durbin (D-IL).

Ann is also a primary care physician focusing on the care of patients with complex needs. Ann received her medical degree from the University of California, San Francisco, and completed her internship and residency in Internal Medicine at Brigham and Women's Hospital in Boston. She continues to engage in health policy education as a Visiting Fellow in the Department of Health Care Policy at Harvard Medical School.



**ASHISH JHA
DEAN FOR GLOBAL STRATEGY
K.T. LI PROFESSOR OF GLOBAL HEALTH
HARVARD T.H. CHAN SCHOOL OF PUBLIC HEALTH**

Ashish Jha, M.D., M.P.H., is the Dean for Global Strategy and K.T. Li Professor of Global Health at the Harvard T.H. Chan School of Public Health and the Director of the Harvard Global Health Institute. He is also a practicing General Internist at the VA Boston Healthcare System and Professor of Medicine at Harvard Medical School.

Dr. Jha received his M.D. from Harvard Medical School and then trained in Internal Medicine at the University of California in San Francisco. He completed his General Medicine fellowship at Brigham & Women's Hospital at Harvard Medical School and received his M.P.H. from the Harvard T.H. Chan School of Public Health. His research endeavors focus on improving the quality and costs of health care systems with a specialized focus on the impact of policies.

Dr. Jha has published over two hundred empirical papers and writes regularly about ways to improve health care systems, both in the U.S. and globally. Dr. Jha was elected as a member of the National Academy of Medicine in 2013.



**LISA LAGANA
VICE PRESIDENT OF INTEGRATED CARE
CARESOURCE**

Lisa Lagana is a health care executive with over 28 years of experience and serves as the Vice President of Integrated Care at CareSource. In this role, she supports the integrated care delivery model for the Dually Eligible Financial Alignment Initiative Demonstration, MyCare, in the Ohio Market to improve health outcomes for dual-eligible Medicare and Medicaid beneficiaries. Lisa is also responsible for CareSource's Ohio Medicare Advantage member centric health plan and CareSource at Home which

provides needed skilled nursing services to CareSource members.

In addition, she is accountable for CareSource's contract of care management for The Ohio Department of Medicaid Ohio Home Care Waiver (Home and Community Based Services, HCBS) that enables eligible individuals with significant physical disabilities and unstable medical conditions to receive care in their homes and communities. This contract also provides her the opportunity to serve the Specialized Recovery Services Program for serious and persistent mental health recovery management.

Prior to joining CareSource, Lisa was the Vice President of Clinical Operations for OhioHealth Outpatient Services. Lisa has a Master in the Science of Nursing Administration from Capital University, holds the Nurse Executive Advanced Board Certification, is an active member in American College of Healthcare Executives and the Ohio Nurse's Association.



**GRIFFIN MYERS
CHIEF MEDICAL OFFICER
OAK STREET HEALTH**

Dr. Griffin Myers, Chief Medical Officer is a board-certified physician responsible for the excellence of healthcare delivery at Oak Street Health. Oak Street Health is a growing organization of value-based primary care centers serving adults on Medicare headquartered in Chicago. Dr. Myers is also a co-founder of the company.

Dr. Myers has successfully guided the company's growth and has helped develop the innovative care model at Oak Street. He is a frequent speaker and publisher and is a rising voice in the healthcare industry.

Prior to Oak Street Health, Dr. Myers was a Clinical Fellow at Harvard Medical School where he did his Residency in emergency medicine at the Brigham and Women's and Massachusetts General Hospital. He previously worked as a Project Leader at The Boston Consulting Group.

Dr. Myers is a B.S. graduate of Davidson College, has an M.B.A. from the University of Chicago Booth School of Business and has an M.D. from the University of Chicago Pritzker School of Medicine. He is a diplomate of the American Board of Emergency Medicine and an Adjunct Instructor of Emergency Medicine at Northwestern University's Feinberg School of Medicine. Dr. Myers is also a Fellow at Doximity, a Thought Leader for the *New England Journal of Medicine Catalyst* and a Presidential Leadership Scholar.



**SHERMAN PINES
MEDICARE-MEDICAID ENROLLEE, RHODE ISLAND
CHAIRMAN, INTEGRATED CARE INITIATIVE IMPLEMENTATION
COUNCIL**

Sherman Pines, a senior resident of Newport, Rhode Island's Donovan Manor, retired after working many years for a local social service agency. He became a trusted person whom residents turned to for support as they sought to navigate their health plans and works hard to involve the residents of his building in his advocacy efforts on issues such as transportation, health care and pedestrian safety.

Sherman advocated to make his neighborhood a better place to live and was instrumental in improving traffic safety near his building. Newport, RI is a major tourist destination with heavy traffic and residents have been seriously injured crossing the street. The city will be installing new traffic signals on a main street near the building complex to improve pedestrian safety.

Mr. Pines is a leader in the statewide efforts to improve healthcare for seniors and disabled adults. He is the Chairman for the Implementation Council of Rhode Island for the Integrated Care Initiative (ICI). He worked closely with state officials to involve consumers in oversight of the ICI and with RIOP and the Senior Agenda Coalition to involve Newport residents in campaigns to reinstate the statewide No Fare Bus Program and improve Rhode Island's Non-Emergency Medical Transportation system. He traveled to Washington, D.C. to brief representatives of CMS on Rhode Island's Dual Demonstration Project and is currently working to help establish an Independent Provider Model for homecare workers in Rhode Island.



**DAVID STEVENSON
ASSOCIATE PROFESSOR OF HEALTH POLICY
DEPARTMENT OF HEALTH POLICY
VANDERBILT UNIVERSITY SCHOOL OF MEDICINE**

David Stevenson is currently an Associate Professor of Health Policy in the Department of Health Policy at Vanderbilt University School of Medicine. Dr. Stevenson's primary research interests are long-term care and end-of-life care. His previous work has focused on a broad range of topics in these areas, including the evolution of Medicare's hospice benefit, end-of-life care for Medicare Advantage enrollees, long-term care financing options for the future and the impact of Medicare Part D in the nursing home pharmacy sector. He has worked in various research and policy settings, including the U.S. Public Health Service, the University of Washington School of Public Health, the Urban Institute, the Visiting Nurse Service of New York and Medstat.

Dr. Stevenson received a B.A. in religion from Oberlin College, a S.M. in health policy and management from the Harvard School of Public Health and a Ph.D. in Health Policy from Harvard University. His previous faculty appointment was in the Department of Health Care Policy at Harvard Medical School, from 2004-2013.



EDITH G. WALSH
SENIOR DIRECTOR OF THE AGING, DISABILITY AND
LONG-TERM CARE PROGRAM
RTI INTERNATIONAL

Edith G. Walsh is the Senior Director of the Aging, Disability and Long-Term Care Program at RTI International and the director of the CMS-funded evaluation of the state demonstrations under the CMS Financial Alignment initiative.

Dr. Walsh has conducted health services and health policy research since 1994 building upon her previous 12 years of experience in administrative and clinical work serving Medicare and Medicaid beneficiaries in home health and long-term service and support settings.

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