THE FUTURE OF CARE FOR MEDICARE-MEDICAID ENROLLEES

TODAY

12 million Medicare-Medicaid enrollees

2 separate programs

7% in integrated programs

High cost and distinct spending trends compared to Medicare-only enrollees

WHAT’S NEEDED

✔ Keep consumers front and center: in program design, implementation, continuous quality improvement, and oversight

✔ Focus on the development of robust and person-centered care coordination

✔ Segment programmatic data to understand the drivers of cost, utilization and quality; customize care based on consumer’s needs and preferences

✔ Accelerate evaluation efforts to understand program impact and make needed programmatic adjustments

✔ Pay attention to savings, but don’t lose sight of the broader goals of improving care and social supports for individuals who are dually eligible

✔ Address health holistically, including social determinants like transportation, food, and housing

✔ Invest in the development and retention of the long-term services and supports workforce

✔ Ensure accountability through quality measurement, active feedback loops, and timely attention to grievances and complaints

✔ Continue to encourage provider best practices by assuring that financial incentives are related to outcomes that matter most to consumers

✔ Expand access to integrated care, through consumer engagement and education, state capacity development and technical assistance, and continued development and coordination of related Federal and state policies