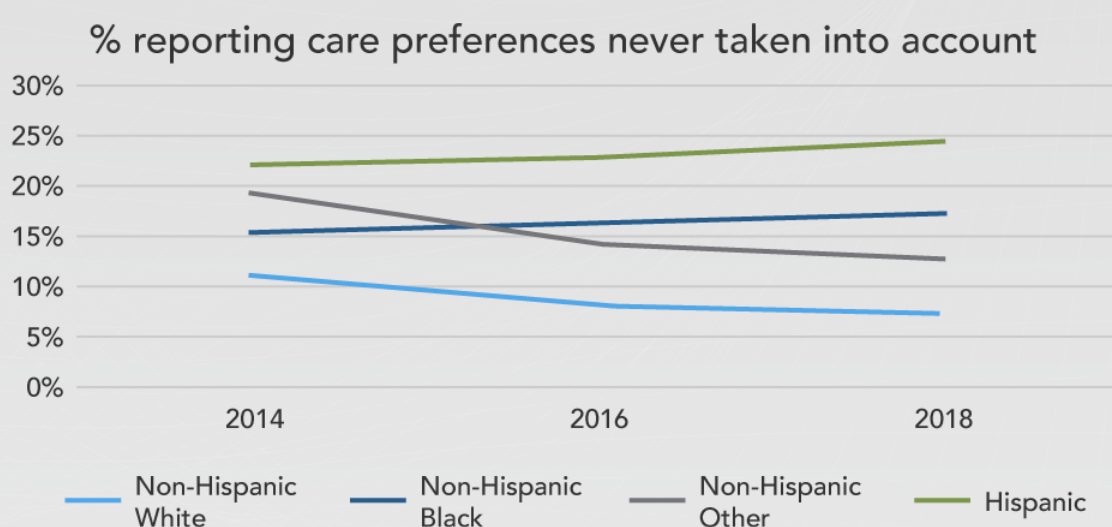


The State of Person-Centered Care: 2014 to 2018

Research shows that when people's preferences are at the center of care, outcomes improve. However this doesn't happen often enough, and there are stark racial and ethnic inequities.

Racial disparities in person-centered care increased.



Accounting for individuals' care preferences matters.

People who receive person-centered care:



Have higher satisfaction with their care



Have better control of chronic conditions



Receive more preventative care



Have lower projected health care costs

Policy and practice solutions can make person-centered care more available.



Reimbursement & measurement



Strengthening & expanding primary care



Training & engagement